

## *Value Spot Repair*

Total Auto Painting and Collision Center warrants that the Value Spot Repair paint finish will not peel or lose its gloss for a period of one (1) year. Color match is only warranted to meet the customer's acceptance upon delivery of the vehicle and not beyond the seven (7) day Inspection Period which is explained in detail within this Limited Warranty Brochure. If the customer declines blend refinish, it is predetermined that an exact color match is impossible.

## *Professional Spot Repair*

Total Auto Painting and Collision Center warrants that the Professional Spot Repair paint finish will not peel or lose its gloss for as long the customer (name shown on the Final Invoice) owns the repaired vehicle. Warrantees are not transferable. Color match is only warranted to meet the customer's acceptance upon delivery of the vehicle and not beyond the seven (7) day Inspection Period which is explained in detail within this Limited Warranty Brochure. If the customer declines blend refinish, it is predetermined that an exact color match is impossible. This warranty is voided should the vehicle be involved in a subsequent accident.

## *Warranty Disclaimer*

Unless otherwise stated in this Limited Warranty Brochure, or on the customer's Repair Order and/or Final Invoice, all repairs and services are warranted for a period of ninety (90) days. The warranties are not transferable and only apply to the original customer (name shown on the Final Invoice). The customer shall not be entitled to recover from Total Auto Painting and Collision Center any consequential damages, damages to property, damage for loss of time, loss of profit or income, towing expenses, car rental expenses, or any other incidental damages.

## *Inspection Period*

Upon completion of repairs, the customer is required to inspect their vehicle at the time of pick up and report any dissatisfaction at that time. If the vehicle is picked up in conditions that don't allow for an adequate inspection, such as inadequate lighting or bad weather, the customer has seven (7) days from the day of pick up to report any dissatisfaction with the repairs and services that were performed. If no report of dissatisfaction is reported within the seven (7) day Inspection Period, it will be understood and agreed that the repairs and services received were satisfactory and only the specific workmanship and material warranties found within this Limited Warranty Brochure are applicable.

## *Dealer's Only - No Warranty!*

Exclusion of Warranty: All warranties, whether expressed, implied or statutorily based are excluded. Dealer has the opportunity to inspect the vehicle and, by taking possession upon completion, shall accept it as is with all faults.

## *Thank You!*

Thank you for your patronage and please feel free to contact Total Auto Painting and Collision Center should you have any additional questions regarding our services or warranty.

## *Total Auto Painting and Collision Center*

4672 South U.S. Highway #1  
Fort Pierce, Florida 34982

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MV #87519

# **TOTAL AUTO PAINTING — AND — COLLISION CENTER**

## *Limited Warranty Brochure*

Thank you for choosing Total Auto Painting and Collision Center, an independently owned and operated local family business.

As an independently owned business, Total Auto Painting and Collision Center will handle all of your warranty claims right here exclusively at 4672 South U.S. Highway #1, Fort Pierce, Florida 34982. Please be sure to save your Repair Order and Final Invoice because they are both required to process a warranty claim. The Repair Order is an itemized list of repairs and services, and the Final Invoice is a summary of charges and receipt of payment. Payment in full is required in order to obtain warranty repairs or services.

There is a lot of important information provided within this Limited Warranty Brochure including a detailed description of all of our warranted services.

Total Auto Painting and Collision Center offers several options of repairs and services, as well as warranties, which vary depending on the customer's overall budget.

All of our warranties are limited to the work we perform and the materials we use. Total Auto Painting and Collision Center will not be responsible for failures caused by prior applied materials (old body work or primer) or the customer's own bodywork.

## *Paint Removal (Stripping)*

Total Auto Painting and Collision Center warrants that the new paint finish will not crack or peel for a period of two (2) years on panels that have been completely stripped to bare metal providing the paint removal (stripping) is itemized on the customer's Repair Order and/or Final Invoice. Rust is not covered under this warranty.

## *Rust and Surface Repairs*

All Rust and Surface Repairs, other than stripping (warranty above), are warranted for a period of ninety (90) days providing the repairs are itemized on the customer's Repair Order and/or Final Invoice.

## *Dent Repairs*

All Dent Repairs are warranted not to shrink or crack for a period of one (1) year. Total Auto Painting and Collision Center will not warranty its paint finish in the areas that contain prior (old) body work or the areas that contain the customer's own body work.

## *Structural Repairs*

Total Auto Painting and Collision Center warrants all materials used to repair a structural panel for as long as the customer (name shown on the Final Invoice) owns the repaired vehicle. Warranties are not transferable. This warranty is voided if the customer declines to properly and completely repair the vehicle, or if the vehicle is involved in a subsequent accident, or if a structural problem results from the original manufacturer's design or flaw, or if the vehicle is damaged by an "Act of God", such as submersion in a flood.

## *Overall Paint Services*

Overall Paint Services vary in quality of paint and duration of warranty. Simply put, the better the paint quality, or paint service selected, the longer the warranty period will be. All Overall Paint Services offer a limited warranty against peeling (loss of adhesion) and premature fading (loss of gloss). All warranties are void should the vehicle be damaged in a subsequent accident or with transfer of vehicle ownership.

## *Enamel Paint Service*

The Enamel Paint Service is warranted against peeling and premature fading for a period of one (1) year limited plus one (1) year pro-rated. If the new paint finish peels or prematurely fades within the first twelve (12) months, the vehicle will be repainted, or the affected areas will be repainted, free of charge. The warranty is pro-rated beyond the first twelve (12) months. A warranty claim within thirteen (13) to eighteen (18) months would be pro-rated at a 25% charge to the customer, and within nineteen (19) to twenty-four (24) months, it would be pro-rated at a 50% charge to the customer.

## *Urethane Paint Service*

The Urethane Paint Service is warranted against peeling and premature fading for a period of two (2) years limited plus two (2) years pro-rated. If the new paint finish peels or prematurely fades within the first twenty-four (24) months, the vehicle will be repainted, or the affected areas will be repainted, free of charge. The warranty is pro-rated beyond the first twenty-four (24) months. A warranty claim within twenty-five (25) to thirty-six (36) months would be pro-rated at a 25% charge to the customer, and within thirty-seven (37) to forty-eight (48) months, it would be pro-rated at a 50% charge to the customer.

## *Base Coat and Professional*

The Base Coat/Clear Coat Paint Service and the Professional Paint Package are warranted against peeling and premature fading for a period of three (3) years limited plus two (2) years pro-rated. If the new paint finish peels or prematurely fades within the first thirty-six (36) months, the vehicle will be repainted, or the affected areas will be repainted, free of charge. The warranty is pro-rated beyond the first thirty-six (36) months. A warranty claim within thirty-seven (37) to forty-eight (48) months would be pro-rated at a 25% charge to the customer, and within forty-nine (49) to sixty (60) months, it would be pro-rated at a 50% charge to the customer.

## *Pro-ration and Warranties*

Pro-rated charges will be based on the current posted retail price of the original paint service purchased. Free and pro-rated warranty repairs do not extend the original warranty period. Warranties will not restart and no additional pro-rated extensions are offered.

## *Body and Mechanical Parts*

All Body and Mechanical Parts are warranted for a period of ninety (90) days.

**TOTAL AUTO PAINTING**  
— AND —  
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